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#14

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Art Unit: 2748 Examiner: Hoosain, A

RECEIVED

AUG 25 2000

OFFICE OF PETITIONS

In Re: Igor Neyman et al.  
Case: P3251  
Serial No.: 08/928,861  
Filed: 09/12/1997  
Subject: Improved Call Center Apparatus and Functionality in Telephony

Attention: Special Program Law Office

To: The Commissioner of Patents and Trademarks  
Washington, D.C. 20231

**PETITION TO CORRECT NAME OF INVENTOR UNDER 37 CFR §1.182**

Dear Sir:

Applicants respectfully petition the Commissioner to correct the names of the inventors Myhailo Barskyy and Pavel Karpenko. The application was filed with the inventors' names listed as Michail Barskiy and Paul Karpenko. The Assignee discovered the error and has received the correct and legal name of the inventors. Enclosed is a corrected filing receipt and a copy of an email from each of the inventors.

As evidenced by the enclosed copies of the emails from the inventors, the correct and legal names of the inventors are Myhailo Barskyy and Pavel Karpenko. Applicant respectfully requests the names Michail Barskiy and Paul Karpenko be corrected to Myhailo Barskyy and Pavel Karpenko respectively, on the application under 37 CFR §1.182.

Applicants respectfully requests that a new filing receipt be issued indicating the corrected name of the inventors. If any additional fees are required, authorization is hereby given to deduct those fees from deposit account #500534

Respectfully submitted, Igor Neyman et al.

By:

 Date: 7/15/00

Donald R. Boys

Reg. No. 35,074

CCPA  
P.O. Box 187  
Aromas, Ca. 95004  
(831) 726-1457

08/23/2000 VVAN11 00000073 09928861 130.00 DP  
01 FC:122

FILING RECEIPT  
CORRECTED



UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark Office  
ASSISTANT SECRETARY AND COMMISSIONER  
OF PATENTS AND TRADEMARKS  
Washington, D.C. 20231

3257

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTORNEY DOCKET NO.	DRWGS	TOT CL	IND CL
08/928,861	09/12/97	2742	\$770.00 P3251		8	1	1

DONALD R BOYS  
P O BOX 187  
AROMAS CA 95004

RECEIVED

AUG 25 2000

OFFICE OF PETITIONS

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Application Processing Division's Customer Correction Branch within 10 days of receipt. Please provide a copy of the Filing Receipt with the changes noted thereon.

Applicant(s)

IGOR NEYMAN, PALO ALTO, CA; ~~MICHAEL BARSKIV~~, SAN MATEO, CA; ALEC MILOSLAVSKY, SAN CARLOS, CA; OLEG BONDARENKO, SAN FRANCISCO, CA; VALERIY ISSAYEV, SAN BRUNO, CA; ANDE PETROV, PALO ALTO, CA; ~~PAUL~~ KARPENKO, SAN BRUNO, CA; ALEX SMELIK, SAN BRUNO, CA; ALEXANDER VOLGUIN, SAN BRUNO, CA; YURI OSTAPCHUK, SAN MATEO, CA; BORIS LIVSHITS, SAN BRUNO, CA; HAMID DADGAR, SAN BRUNO, CA.

CONTINUING DATA AS CLAIMED BY APPLICANT-

THIS APPLN IS A CIP OF 08/833,340 04/04/97 3213  
AND A CIP OF 08/869,815 06/05/97 3224  
WHICH IS A CIP OF 08/802,667 02/19/97 3210  
WHICH IS A CIP OF 08/797,420 02/10/97 3205

FOREIGN FILING LICENSE GRANTED 01/22/98

TITLE

CALL CENTER APPARATUS AND FUNCTIONALITY IN TELEPHONY

PRELIMINARY CLASS: 379

Pavel

Myhailo Barsky

**Mark A. Boys****RECEIVED**

AUG 25 2000

OFFICE OF PETITIONS

From: Elaine Maurice <elainem@genesyslab.com>  
 To: Mark Boys (E-mail) <markboys@centralcoastpatent.com>  
 Sent: Monday, June 26, 2000 1:22 PM  
 Subject: FW: Legal Name

-----Original Message-----

From: Michail Barskiy  
 Sent: Monday, June 26, 2000 1:12 PM  
 To: Elaine Maurice  
 Subject: Re: Legal Name

Hi Elaine,  
 My corect name is Myhailo Barskyk.  
 Regards,  
 MB.

----- Original Message -----

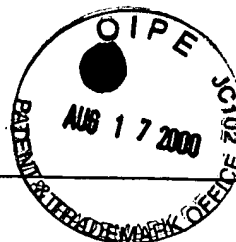
From: Elaine Maurice <elainem@genesyslab.com>  
 To: Michail Barskiy <mbar@genesyslab.com>  
 Sent: Thursday, June 22, 2000 2:53 PM  
 Subject: Legal Name

> Hi Michail,  
 >  
 > I'm working with Rick DeGolia and Mark Boys at the Central Coast Patent  
 > Agency to determine payment of bonuses for patents that people have filed.  
 > In order to pay these bonuses we need to have the correct legal name of  
 > the  
 > inventor. I have the name of Myhailo Barskiy for patents 3261, 3262, 3263  
 > and 4229. If you are the inventor of these patents, please confirm your  
 > legal name so that you may claim any bonuses if they have not been paid  
 > from  
 > a previously filed patent.  
 >  
 > Elaine  
 >  
 > Elaine Maurice  
 > Legal Department Administrator  
 > Genesys Telecommunications Laboratories, Inc.  
 > 1155 Market Street, 11th Floor  
 > San Francisco, CA 94103  
 > Voice: 415-437-1024  
 > Fax: 415-551-2745  
 > E-mail: [elainem@genesyslab.com](mailto:elainem@genesyslab.com)

3226  
 3251  
 3261  
 3262  
 63  
 4229

6/28/00

**Mark A. Boys**



From: Elaine Maurice <elainem@genesyslab.com>  
 To: Mark Boys (E-mail) <markboys@centralcoastpatent.com>  
 Sent: Thursday, June 22, 2000 3:34 PM  
 Subject: FW: Legal Name

> -----Original Message-----

> From: Pavel Karpenko  
 > Sent: Thursday, June 22, 2000 3:14 PM  
 > To: Elaine Maurice  
 > Subject: RE: Legal Name

>

> Elaine,

>

> Genesys has named me "Paul" before I got to the US (for some reason my  
 > friends have decided that Paul sounds better). My real name is Pavel, of  
 > course and I thought that Genesys filed patents under that name.

>

> Pavel

> --

> Pavel V. Karpenko  
 > Software engineer, voice applications,  
 > Genesys Telecommunications Laboratories, Inc.  
 > Tel: (415) 913-1473  
 > Fax: (415) 437-1260  
 > E-mail: [pwk@genesyslab.com](mailto:pwk@genesyslab.com)  
 > WWW: <<http://www.genesyslab.com/>>

>

>

>

> -----Original Message-----

> From: Elaine Maurice  
 > Sent: Thursday, June 22, 2000 2:57 PM  
 > To: Pavel Karpenko  
 > Subject: Legal Name  
 > Importance: High

>

> Hi Pavel,

>

> I'm working with Rick DeGolia and Mark Boys at the Central Coast Patent  
 > Agency to determine payment of bonuses for patents that people have filed.  
 > In order to pay these bonuses we need to have the correct legal name of  
 > the inventor. I have the name of Paul Karpenko for patents 3212, 3213,  
 > 3261, 3262, 3263 and 4229. If you are the inventor of these patents,  
 > please confirm your legal name so that you may claim any bonuses if they  
 > have not been paid from a previously filed patent.

>

3211  
 3212  
 3213  
 3251  
 3261  
 6263  
 4229



## Certificate of Express Mailing

"Express Mail" Mailing Label Number: EL573443269US

Date of Deposit: 08/17/2000

Ref: Case Docket No.: P3251

First Named Inventor: Igor Neyman et al.

Serial Number: 08/928,861

Filing Date: 09/12/1997

Title of Case: Improved Call Center Apparatus and Functionality in Telephony

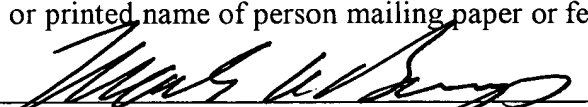
RECEIVED  
AUG 25 2000  
OFFICE OF PETITIONS

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Petition to correct name of inventor.
2. Corrected filing receipt.
3. Copy of email with correct inventor's name (Myhailo Barskyy).
4. Copy of email with correct inventor's name (Pavel Karenko).
5. Check for fees in the amount of 130.00.
6. Certificate of express mailing.
7. Postcard listing contents.

Mark A. Boys

(Typed or printed name of person mailing paper or fee)

  
(Signature of person mailing paper or fee)